

Attention: Department of Homeland Security
US Customs and Border Protection (CBP)
Admitting Officer

Re: TrustedHousesitters

By way of introduction, we are TrustedHousesitters, a UK-headquartered global company which facilitates relationships between people who love to travel and homeowners who wish for the peace of mind of having trusted individuals monitoring their homes and pets while they (the homeowners) are away.

You can find more information about our company at trustedhousesitters.com.

We provide this letter with the intention of providing clarity and a more detailed description of our company, the service we offer, and most importantly, the manner in which people subscribe to our service.

Broadly, TrustedHousesitters offers an online “matching” system for individuals who wish to open their homes for travellers to stay and those who wish for a more intimate and cost-efficient accommodation arrangement while they travel away from home. We note that there are several well-noted companies (based from within the US and abroad) which provide a similar type of “matching” service, however, our company, in particular, specializes in households which also have pets for which the visiting travellers provide care during their brief stay (though, we note, that homeowners are not required to have pets to subscribe to our site).

Our members pay an annual subscription fee to access our site, but there are, otherwise, no additional payments made to our company and no exchange of monetary payment between or among members. Our traveller members, in subscribing to our site, are purposefully seeking a more cost-efficient manner of vacationing, and NOT to seek a “job”, to take away an employment opportunity from an American/Permanent Resident, or to otherwise provide a service for payment in the United States.

As some of our traveller members have, upon their arrival to the United States, been questioned about the nature of our service and the arrangements made among members, we sought the advice of a US immigration attorney. We discussed how US Immigration regulations and guidance determine the nature of “work by foreign nationals which would require work visas/authorization in the United States”, and we, respectfully, do not feel that the above-described arrangements would fall under this category.

We trust that this letter provides sufficient information on the arrangements made by and between our members as a result of TrustedHousesitters. However, if you require any additional information on our company and our service, please do not hesitate to contact our customer service team on +1 855 702 2702.

Sincerely,

TRUSTEDHOUSESITTERS